

**COUNCIL OF SAN BENITO COUNTY GOVERNMENTS  
SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL**

**FINAL MINUTES**

**DATE:** Friday, May 22, 2009  
9:30 AM

**LOCATION:** **San Benito Bank**  
Conference Room (Upstairs)  
300 Tres Pinos Road  
Hollister, CA 95023

**CALL TO ORDER**

Chair, Tony Mercado called the meeting to order at 9:36 A.M.

**MEMBERS PRESENT**

Pauline Valdivia, Mary Margaret Bilich, Clay Kempf, Tony Mercado

**STAFF PRESENT**

Lisa Rheinheimer, Executive Director; Mary Dinkuhn, Transportation Planning Manager; Monica Gomez, Secretary

**A. CERTIFICATE OF POSTING**

*Upon a motion duly made by Mary Margaret Bilich, and seconded by Pauline Valdivia, the Committee unanimously acknowledged the Certificate of Posting.*

**B. PUBLIC COMMENT**

None

**C. MEMBER ANNOUNCEMENTS**

Ms. Valdivia announced that the Community Foundation for San Benito County is holding a "Fabulous 50's Sock Hop" a dinner/dance benefit for Jovenes de Antaño at the Hollister Elks Lodge Saturday, May 30, 2009. Tickets are \$50.00, seniors (65-older) are \$30.00. For more information call Pauline Valdivia at 637-9275.

**D. EXECUTIVE DIRECTOR'S REPORT**

None

**CONSENT AGENDA**

- 1) Approve SSTAC Meeting Minutes dated March 27, 2009**
- 2) Receive Customer Comments and Incidents Report**
- 3) APPROVE** Letters of Support for Monterey Bay Unified Air Pollution Control District's AB2766 Grant Application for Intercounty Operations and Guaranteed Ride Home Program – LiOwen

*Upon a motion duly made by Pauline Valdivia, and seconded by Clay Kempf, the Committee approved Items 1- 3.*

**REGULAR AGENDA:**

- 4) RECEIVE** MV Transportation, Inc. Monthly Management Reports for the Months of March 2009 and April 2009 – LiOwen

The Committee received the report.

*Upon a motion duly made by Pauline Valdivia, and seconded by Mary Margaret Bilich, the Committee received Item 4, with an abstention from Tony Mercado.*

- 5) RECEIVE** Jovenes de Antaño Monthly Management Reports for the Months of March 2009 and April 2009 – LiOwen

The Committee received the report.

*Upon a motion duly made by Clay Kempf, and seconded by Mary Margaret Bilich, the Committee received Item 5, with an abstention from Pauline Valdivia.*

- 6) RECEIVE** Jovenes de Antaño Specialized Transportation Operations Performance Report for Quarter Ending March 31, 2009 – LiOwen

Ms. Dinkuhn reviewed the Jovenes de Antaño Specialized Transportation Operations Performance Report.

Ms. Dinkuhn reported a system-wide decrease in ridership of 10.36% for all three services. The Out-of-County Medical Transportation service decreased by 34.18% and service hours decreased by 16.18%. The Senior Lunch Transportation service experienced an increase in ridership of 5.47%. The Medical Shopping Assistance Program experienced a decrease in ridership of 17.97%.

Ms. Dinkuhn stated that Jovenes de Antaño has experienced less demand for its Out-of-County Medical Transportation service and made internal adjustments to increase service efficiency. High fuel costs have also affected the amount of service provided.

Ms. Bilich inquired about the availability of drivers because every time she called Jovenes de Antaño for a ride she was turned down and told no driver's were available.

Ms. Valdivia asked Ms. Bilich to call her at the office when that occurs.

*Upon a motion duly made by Clay Kempf, and seconded by Mary Margaret Bilich, the Committee received Item 6, with and abstention from Pauline Valdivia.*

- 7) RECEIVE** County Express Transit Operations Performance Report for Quarter Ending March 31, 2009 – LiOwen

Ms. Dinkuhn reviewed the County Express Transit Operations Performance Report.

Ms. Dinkuhn reported that overall, County Express experienced an increase in ridership, productivity, and farebox recovery. Some of the increases were attributed to a decrease in the costs of fuel, maintenance and contracted services. The reduction in fuel and contracted services may be associated to the service reductions. The decrease in maintenance cost is related to the younger age of the vehicles.

Ms. Bilich inquired about the County Express Summer Schedule.

Ms. Dinkuhn stated that staff would provide Ms. Bilich with a copy of the summer schedule.

*Upon a motion duly made by Mary Margaret Bilich, and seconded by Clay Kempf, the Committee received Item 7, with an abstention from Tony Mercado.*

- 8) RECEIVE and COMMENT** on Draft 2009 Unmet Transit Needs Annual Report – LiOwen

Ms. Dinkuhn reported on the Draft 2009 Unmet Transit Needs Annual Report.

Ms. Dinkuhn stated that the Council of Governments received 14 testimonies from the Unmet Transit Needs Hearings. Ms. Dinkuhn asked committee members to review and comment on staff's findings. Ms. Dinkuhn stated that the majority of comments were operational needs, and do not meet the Unmet Needs requirements.

Mr. Kempf inquired about the on-time performance, and asked staff if it is tracked.

Mr. Mercado stated that the on-time performance is not tracked the way the rest of the services are tracked however; it is something that he and Ms. LiOwen will be working on in the future.

Mr. Kempf stated it is important to see these criteria to be able to measure the performance.

Ms. Bilich commented that there is no communication between bus drivers which is unfortunate when there are accidents because the buses are caught in traffic delays.

Ms. Dinkuhn stated that with regard to phone service at County Express, staff will be using funds to update the phone system at County Express.

Ms. Bilich inquired if a bus shelter can be installed in San Juan Bautista.

Staff will research if it is feasible to install a bus shelter in San Juan Bautista.

Mr. Kempf asked staff to thank Ms. LiOwen for including the information he requested in this report.

*Upon a motion duly made by Mary Margaret Bilich, and seconded by Clay Kempf, the Committee received Item 8.*

**9) RECEIVE** County Express Service Change and Fare Increase for Fiscal Year 2009/2010 (Verbal Report) – LiOwen

Ms. Dinkuhn provided an update on the County Express service change and fare increase for Fiscal Year 2009/2010.

The Local Transportation Board selected Service Change Option 2, restoring Weekend Dial-A-Ride and One-Run for Intercounty Gavilan, and the preferred Fare Increase Option of 25¢ on the Intercounty, Dial-A-Ride, Paratransit, and the Sunnyslope-Southside Discount Reservation services. The proposed service changes and fare increase would be effective July 6, 2009 and after a public hearing in May.

Ms. Bilich inquired about the reservation service time.

Ms. Dinkuhn stated that there will no longer be same-day reservation service on the weekend. Reservations must be made by 1:00 p.m. on Thursday.

Mr. Mercado noted that reservations will be on a first come first serve basis.

There was discussion about scheduling and planning ahead to provide a more efficient service.

Ms. Bilich stated that it is very important that passengers are aware that the service is on a "first come, first serve" basis and recommended that staff include the phrase "first come, first serve" to any notices that will be distributed.

*Upon a motion duly made by Pauline Valdivia, and seconded by Maggie Bilich, the Committee received the report.*

**10) ADJOURN** to Meeting of July 24, 2009

*Upon a motion duly made by Pauline Valdivia, and seconded by Clay Kempf, the Committee unanimously adjourned the meeting.*

